

Smart Tourism Destinations: From cities to regions — upscaling challenges

By Aida Ciro, Dr. Merita Toska and Dr. Peter Nientied Early 2019



Research Paper Concept

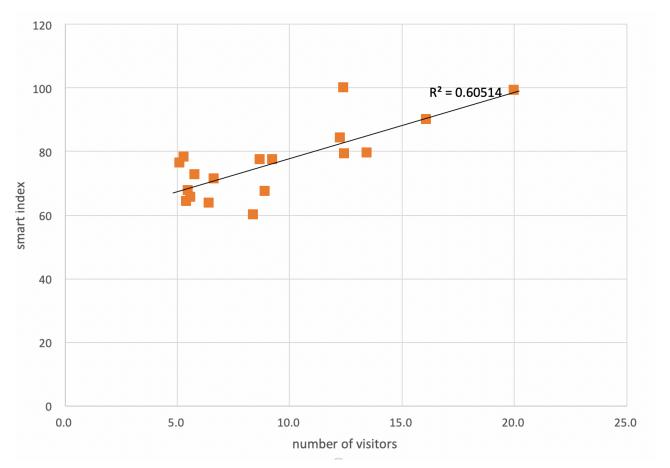
Proposed Research Questions:

- In what ways has the concept of "Smart" added value to the tourism sector?
- What challenges can smart tourism destination management face at a regional level? (case studies including Albania from SEE)



Preliminary Findings

"Smart" a buzzword or a tangible reality affecting overall welfare?





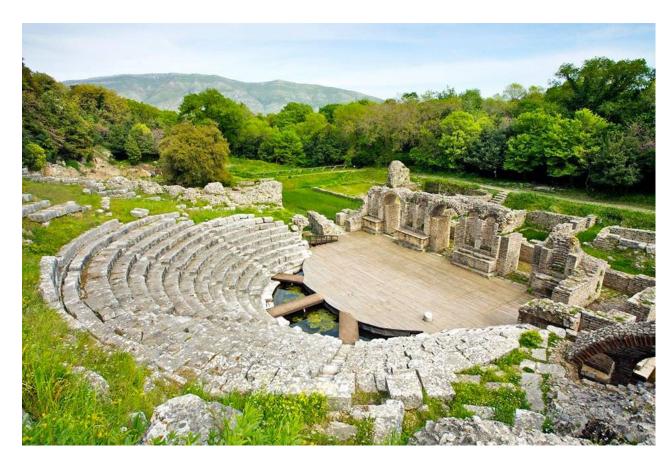
Preliminary Findings

There are limits to what "smart" can do for "tourism destination management"





Preliminary Findings







Lack of Political Will

RAJONALIZIMI I SHQIPËRISË

 Reforma Qeverisëse, Administrative dhe Territoriale që i duhet Shqipërisë në Nivel Rajonal

There is a lack of political will (the example of the "*Qark*" (administrative region in Albania) in region–making/strengthening.

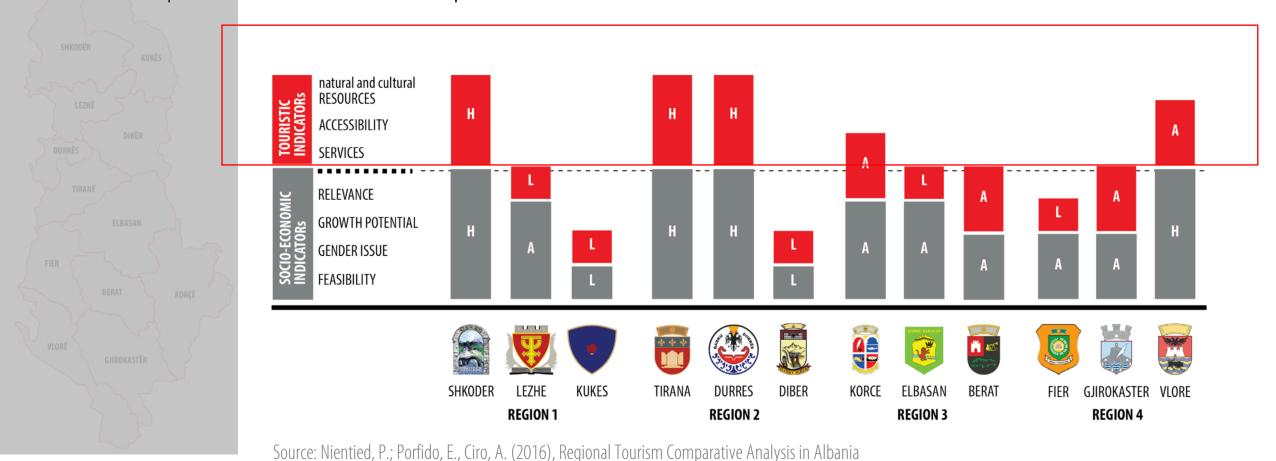
To date, we have no successful working model of an administrative of functional region model or intermediary governance level in Albania.





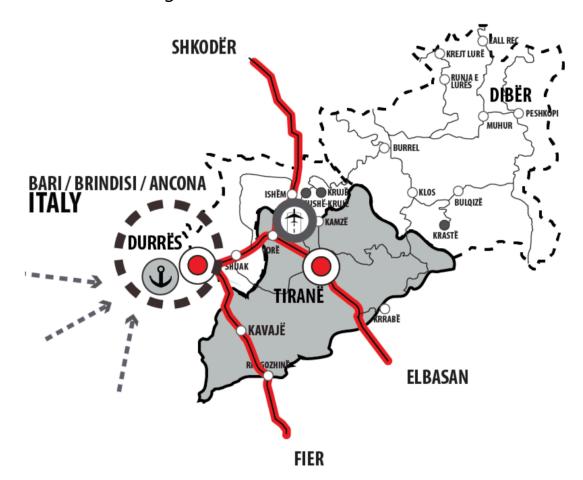
Touristic Potential of the Regions

Smart tourism can work on a regional level if it enhances the valorisation of a region's specificities, but it cannot replace them.



Cooperation among cities

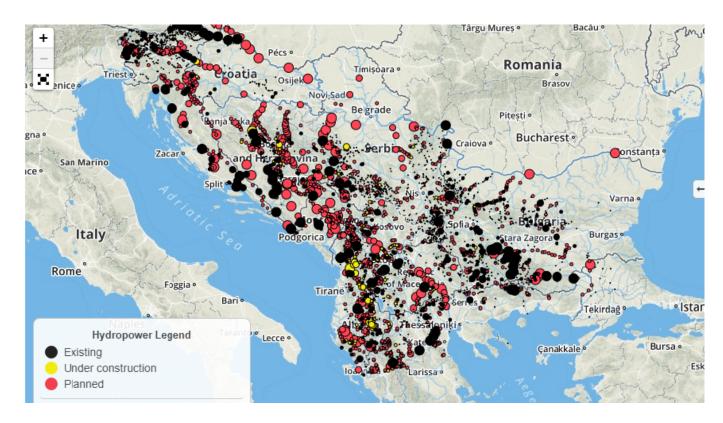
The model of a (function-based) region too ambitious in conditions where cooperation among cities is lacking (as it is)





Overlapping priorities

Overlapping strategies that lack alignment or harmonisation (the example of development priorities vs. energy

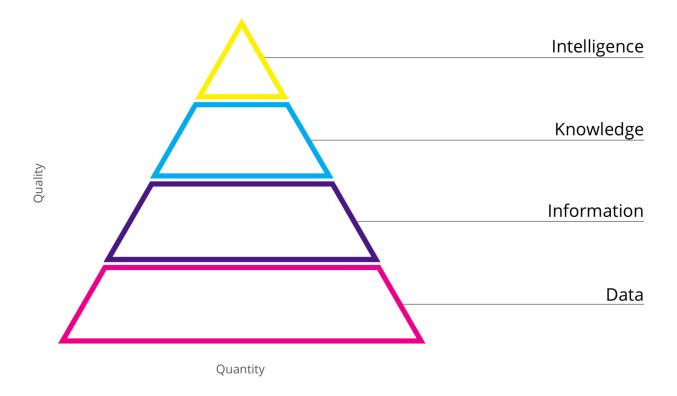




http://www.qeverisjehapur.com/

Lack of Data

There is significant lack of data which can be developed into information, knowledge and intelligence to drive such processes.





Is this what the people want?

Peoples' will







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Thank you.